

# EASI PLANK HYBRID SPC FLOORING

## CARE AND MAINTENANCE INSTRUCTIONS:

It is important to note that EASI PLANK SPC flooring will require normal care and maintenance to keep it looking good and performing as intended. If you follow these simple cleaning and maintenance guidelines your new floor will provide many years of great service.

- Please ensure that an ideal room-climate is maintained whenever possible. Ideal conditions would provide for approximately, 45-60% Air Humidity and 21-25°C room temperatures. This is a comfortable range for indoor climate and provides for optimal health and assists in the overall performance of the floor. Ensure that any air-conditioning or evaporative cooling systems are operated in accordance with the manufacturer's instructions to avoid excessive cooling, heating and moisture ingress remaining within the internal space.
- Daily cleaning should be done with a vacuum cleaner, static mop or a smooth floor-broom. Any sand or dirt should be removed promptly because they are abrasive and will cause scratches and damage the floor surface coating over time. Please ensure no metal screws or sharp edges are evident on the vacuum head.
- Whenever necessary, the floor surface can be cleaned with a well-rung damp-dry mop. Do not use conventional household cleaning solutions and detergents, they are abrasive and will damage the clear surface coating. Never use traditional wax or steel-wool on your EASI PLANK floor. PH neutral cleaning solutions are required, please observe and follow manufacturer's instructions. Bona Floor Care products are a worthwhile investment. **Do not use Steam Mops under any circumstance.**
- As with all flooring products EASI PLANK flooring can be affected by excessive natural and artificial UV light. Your floor may change colour when exposed to excessive UV conditions for long durations. The use of drapes or sun blinds is recommended. Floor coverings such as rugs and mats should not be placed immediately after laying. The floor should be allowed to stabilise for a few weeks before rugs and mats are positioned. Shifting and alternating rugs over time is also a good idea.
- Window and large door openings require UV protection with sun blinds or drapes etc. These types of window & door treatments should be in place prior to or immediately after occupancy. Temporary covers in place during the installation phase if it is a new project.
- It is vitally important that you affix felt strips or suitable protection under any furniture-bases, chair-legs and commonly movable objects. At entry points and for high traffic areas the use of floor mats to remove entry grit and dirt is recommended and will help preserve the floor surface coating. **Do not drag or push heavy items across the surface of the floor.**
- **Roller or castor chairs should not be used directly on the floor surface as grit will build up under the wheels over time and become abrasive.** Best practice suggests that protective mats must be placed on the floor to protect the surface coating and to keep your floor looking good.
- In case of any plank damage on the surface it is possible to remove damaged planks by pulling up the surrounding area and re-fitting a new plank. Professional advice and assistance from a qualified installer or specialist retailer is recommended prior to any rectification.

**Note; only In-slab hydronic heating will be considered under warranty provisions. Other heating methods are not covered by our warranty. Please review carefully with the heating systems guidelines for installation and operational procedures before installing your EASI PLANK Hybrid SPC floor.**

**Disclaimer:** Preference Floors has used its reasonable endeavors to ensure the accuracy and reliability of the information contained herein and, to the extent permitted by law, will not be liable for any inaccuracies, omissions or errors in this information nor for any actions taken in reliance on this information. Products must be installed in accordance with relevant installation recommendations and industry best practices.

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